



NURSING HOME NAVIGATOR

GUIDING YOU TO QUALITY NURSING HOMES

To assist you in choosing highest quality nursing homes or skilled nursing facilities in your geographic area of interest, Nursing Home Navigator analyzes and assembles information from the Centers for Medicare and Medicaid Services annual survey reports. What you will receive when you purchase this information product is organized in 3 parts:

I. Quality Report assigning ratings of exceptional, above average, average or below average to the facilities you select to compare.

II. Glossary of + 250 terminology and definitions frequently used by Nursing Home and Skilled Nursing providers.

III. Facility Tour Scorecard of the 10 most important questions consumers should ask staff during a tour of a facility.

SAMPLE REPORTS





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**Nursing Home Navigator's Facility Quality Report
PART I**

This is a Sample Quality Report

Based upon your selection of nursing homes/skilled nursing the results are included in the report below.

The aspects of Quality used to grade these facilities and produce this report are:

- Performance on State/Federal inspections compared to other facilities within the State
- Type, Scope and Severity of any deficiencies cited during inspections
- Staffing levels of professional nurses
- Facility ownership type (For-Profit, Government , Non-Profit)

Quality of the facilities are classified as:

- Gold Rated - Exceptional grade
- Silver Rated - Above Average grade
- Bronze Rated - Average grade
- Not Rated - Below Average grade

| You're Report | Rating | |
|---|-----------|---|
| Endless Possibilities Nursing Pavilion | Gold |  |
| Gold's Physical Rehabilitation Facility | Silver |  |
| Gentle Hands Rehabilitation Sanctuary | Silver |  |
| Mossy Oak Nursing Center | Bronze |  |
| Neverland Nursing & Rehabilitation Center | Not Rated | |



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Nursing Home Navigator's Glossary
PART II

To assist you with understanding terminology commonly used by Nursing Home/Skilled Nursing personnel. This glossary of 250+ terms will assist you in achieving more effective communication with the Nurses, Doctors, Admissions, Business Office and Administrator.

Sample of Glossary Terms

- **ADL** is an acronym used to describe "Activities of Daily Living". ADL(s) include bathing, grooming, dressing, toileting, eating and mobility.
- **Nursing home** is where an individual "resident" will reside long-term and in many cases permanently due to a decline in their physical or mental health requiring assistance with their Activities of Daily Living and administration of medications to treat chronic or acute medical conditions.
- **Skilled nursing facility** is where a "patient" or short-term resident will reside from a few weeks up to several months while receiving rehabilitation services (physical, occupational or speech therapy) usually following a 3 day or more hospitalization.



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**Nursing Home Navigator's Facility Tour Scorecard
PART III**

Nursing Home Navigator highly recommends using this SCORECARD to further evaluate the quality of any nursing home/skilled nursing facility. The use of this SCORECARD combined with FACILITY QUALITY REPORT will provide you a complete picture of a Nursing Home/ Skilled Nursing facility's ability to meet your expectations for high quality care and positive clinical outcomes.

| SAMPLE FACILITY TOUR SCORECARD - 10 Important Questions to ask during a Nursing Home/Skilled Nursing facility tour | | YES | NO |
|---|--|------------|-----------|
| Facility Name: _____ Date of Tour: _____ | | | |
| Contact Name: _____ Phone Number: _____ | | | |
| 1. What length of time has this nursing home's Administrator and/or Director of Nurses have been employed? (1 year or greater tenure for both Administrator and Director of Nurses to count as YES) | | | |
| 2. - 9. xxxxxxxxxxxxxx | | | |
| 10. Is this facility <u>not</u> unionized? If <u>not</u> unionized count as YES | | | |
| Total Number YES of Checkmarks | | | |
| Total Number of Questions | | 10 | |

What does the Tour Score mean?

- Score of 8 or greater **YES** checkmarks indicates a likelihood facility is an **Excellent** quality provider
- Score of 6 or 7 **YES** checkmarks indicates a likelihood facility is a **Good** quality provider
- Score of less than 6 **YES** checkmarks indicates a likelihood the facility **may not** be a quality provider